

Michael J. Ward, ChFC, AIFA®
President

August 30, 2021

**Subject: Investor360° Security Enhancement:
Multifactor Authentication Required on September 9**

To our clients:

To create a more secure login process in Investor360°, **multifactor authentication (MFA) will be required for all users (mobile and desktop platforms) beginning September 9, 2021.**

What Does This Mean?

When you log in after September 9, you will be asked to set up MFA in Investor360° on either a desktop browser or mobile app. A set of instructions will appear on your desktop or mobile device screen to assist you with the setup process.

If you would like to reference these steps ahead of time, we have attached an **Investor360° Mobile Reference Guide**, which will show you how to sign up for MFA on desktop or the mobile app.

Want to Download Investor360° Mobile?

On your mobile device, you can download Investor360° Mobile from the [Apple Store](#) or [Google Play](#).

Please note: The web address for Investor360° has been updated from ".net" to ".com." Although you will automatically be redirected if you go to <http://investor360.net>, we recommend you change your bookmarked links to www.investor360.com.

Questions?

If you have any questions or would like to give feedback about Investor360° MFA, please call our office at 412-539-0015.

Sincerely,

Michael J. Ward, ChFC®, AIFA®

Foster Plaza, Building 11, 790 Holiday Drive, Pittsburgh, PA 15220
Tel (412) 539-0015 | Fax (412) 539-0017 | www.mywealthmanagement.com | mward@mywealthmanagement.com